

Safe Harbor Statement

Statements in this presentation regarding our business that are not historical facts are "forward-looking statements" that involve risks and uncertainties which could cause actual results to differ materially from those contained in the forward-looking statements. Such forward-looking statements generally can be identified by the use of forward-looking terminology, such as "continue", "allow", "expectation", "outlook", "assumes" and similar forward-looking terminology. These risks and uncertainties include factors such as (i) continued volatility and challenges in the macro environment and, in particular, the unfavorable effects on our business of significant inflation, elevated interest rates, and fears of a recession, and the impact of those headwinds on: (a) consumer confidence and customer demand for the merchandise that our POS partners sell, in particular consumer durables; (b) our customers' disposable income and their ability to make the lease and loan payments they owe the Company; (c) the availability of consumer credit; and (d) our overall financial performance and outlook; (ii) our businesses being subject to extensive laws and regulations, including laws and regulations unique to the industries in which our businesses operate, that may subject them to government investigations and significant monetary penalties and compliance-related burdens, as well as an increased focus by federal, state and local regulators on the industries within which our businesses operate, including with respect to consumer protection, customer privacy, third party and employee fraud and information security; (iii) deteriorating macroeconomic conditions resulting in the algorithms and other proprietary decisioning tools used in approving Progressive Leasing and Vive customers for leases and loans no longer being indicative of their ability to perform, which may limit the ability of those businesses to avoid lease and loan charge-offs or may result in their reserves being insufficient to cover actual losses; (iv) the impact of the cybersecurity incident experienced by Progressive Leasing in September 2023 and expenses incurred in connection with responding to the matter, including the litigation filed in response to that incident, or any regulatory proceedings that may result from the incident; (v) a large percentage of the Company's revenues being concentrated with several of Progressive Leasing's key POS partners; (vi) the risks that Progressive Leasing will be unable to attract new POS partners or retain and grow its business with its existing POS partners; (vii) Vive's and Four's business models differing significantly from Progressive Leasing's, which creates specific and unique risks for each of the Vive and Four businesses, including Vive's reliance on a limited number of bank partners to issue its credit products and each of Vive's and Four's exposure to the unique regulatory risks associated with the laws and regulations that apply to each of their businesses; (viii) our ability to continue to protect confidential, proprietary, or sensitive information, including the personal and confidential information of our customers, which may be adversely affected by cyber-attacks, employee or other internal misconduct, computer viruses, electronic break-ins or "hacking", or similar disruptions, any one of which could have a material adverse impact on our results of operations, financial condition, and prospects; (ix) our cost reduction initiatives may not be adequate or may have unintended consequences that could be disruptive to our businesses, including with respect to our global workforce strategy; (x) the risk that our capital allocation strategy, including our current stock repurchase and dividend programs, as well as any future debt repurchase program, will not be effective at enhancing shareholder value and may have an adverse impact on our cash reserves; (xi) the loss of the services of our key executives or our inability to attract and retain key talent, particularly with respect to our information technology function, may have a material adverse impact on our operations; (xii) increased competition from traditional and virtual lease-to-own competitors and also from competitors of our Vive segment; (xiii) the transactions offered by our Progressive Leasing, Vive and/or Four businesses may be negatively characterized by government officials, consumer advocacy groups or the media; (xiv) real or perceived software or system errors, failures, bugs, defects or outages, including those that may be caused by third-party vendors, may adversely affect Progressive Leasing, Vive or Four; and (xv) the other risks and uncertainties discussed under "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2023, filed with the SEC on February 21, 2024. Statements in this presentation that are "forward-looking" include without limitation statements about: (i) the ability of our business model to be self-funding, including with respect to significant GMV growth rates; (ii) our free cash flow generation; (iii) our portfolio performance; (iv) our capital allocation priorities; (v) the competitive advantages we expect from our proprietary decisioning tools; and (vi) our outlook for 2024. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this presentation. Except as required by law, the Company undertakes no obligation to update these forward-looking statements to reflect subsequent events or circumstances after the date of this presentation.



Who we are

PROG Holdings, Inc. (NYSE:PRG) is a financial technology holding company headquartered in Salt Lake City, UT, that provides transparent, flexible, and inclusive payment options to help consumers create a better today and unlock the possibilities of tomorrow through financial empowerment.

PROG Holdings' operating segments include Progressive Leasing, an in-store, app-based, and e-commerce point-of-sale lease-to-own solutions provider, Vive Financial, an omnichannel provider of second-look revolving credit products, Four Technologies, which offers Buy Now, Pay Later ("BNPL") payment options to consumers, and Build, an innovative credit building financial management tool.





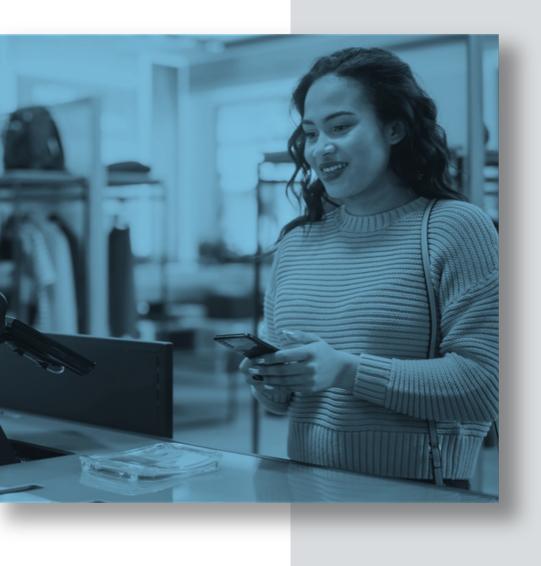




What we do.

- We partner with tens of thousands of national, regional, and local retailers to offer innovative, transparent, and competitive consumer purchase options with flexible payment terms
- We offer retailers access to incremental revenue growth from otherwise unconverted sales opportunities
- Our virtual technology-based platforms offer immediate decisioning at the point-of-sale, integrating seamlessly with e-commerce, app-based, and brick-and-mortar retail platforms
- Our technology and employees provide our retail partners and customers with award-winning customer service and partner support





Key Investment Highlights

Profitable, asset-light, self-funding business model with consistent free cash flow generation

Large addressable market, broadly underserved

Proprietary Al/ML-based decisioning optimizes approval rates while delivering **consistent portfolio performance**

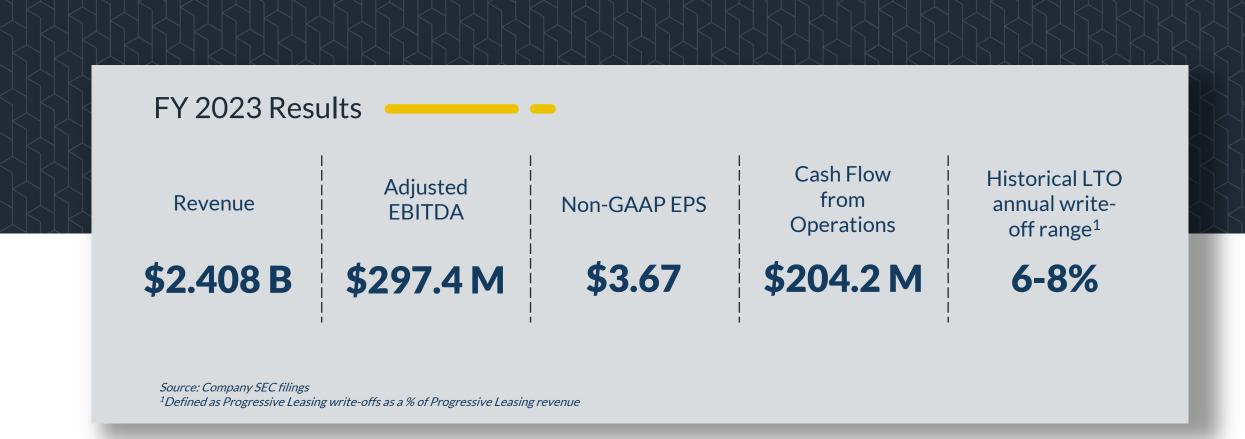
Scalable technology platforms allow for customizable integrations with retail partners of all sizes

Data-driven marketing attracts new customers

Award-winning customer care drives repeat business



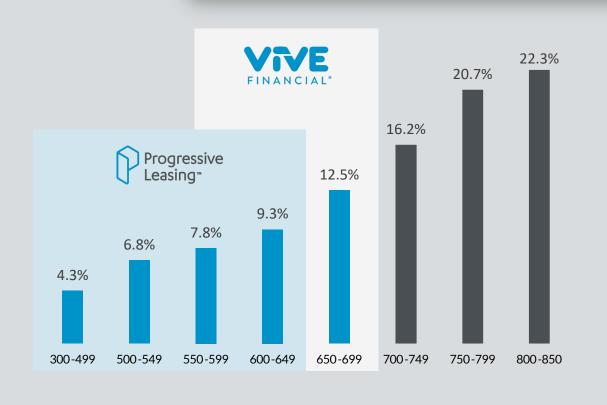
PROG Holdings at a Glance



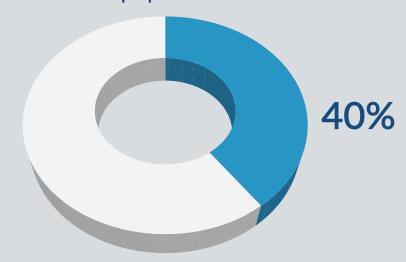


Serving the underserved

U.S. FICO Score Distribution



Addressable market approximates 40% of U.S. population





Three-Pillared Strategy



Grow our GMV through existing merchant partners, new partners, and direct-to-consumer initiatives



Enhance our industry-leading consumer experience



Expand our ecosystem to increase access and deliver more value to our customers



Capital Allocation Priorities And Expectations



Fuel Growth

- Capital-light and efficient business model allows for selffunding
- Strategically reinvest in business and technologies
- Ability to self-fund significant GMV growth rates



Explore Strategic M&A Opportunities

- Explore adjacent products in support of core LTO business
- Entertain accretive acquisition opportunities



Return Excess Capital to Shareholders

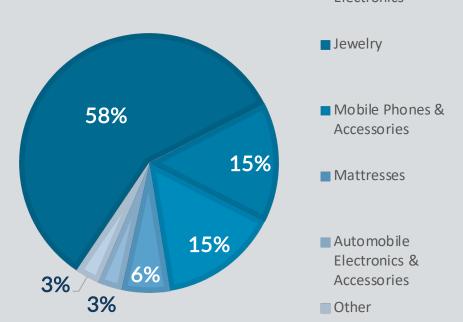
- Repurchased 36.9% of outstanding shares since January 1, 2021
- Initiated quarterly cash dividend in Q1 2024
- Increased share repurchase authorization to \$500M as of 2/21/2024



Progressive Leasing at a Glance

2023 Revenues Attributed to Categories of Merchandise

■ Furniture/Appliances/ Electronics



Major Retailer Partners























"[Progressive Leasing] has been bringing new customers to [our] stores as well as some who haven't been to them in a while."

-CEO

Leading U.S. electronics retaile



"Progressive Leasing drives sales and it's all incremental."

-CFO

Leading U.S. furniture retailer



Estimated Total Addressable Market

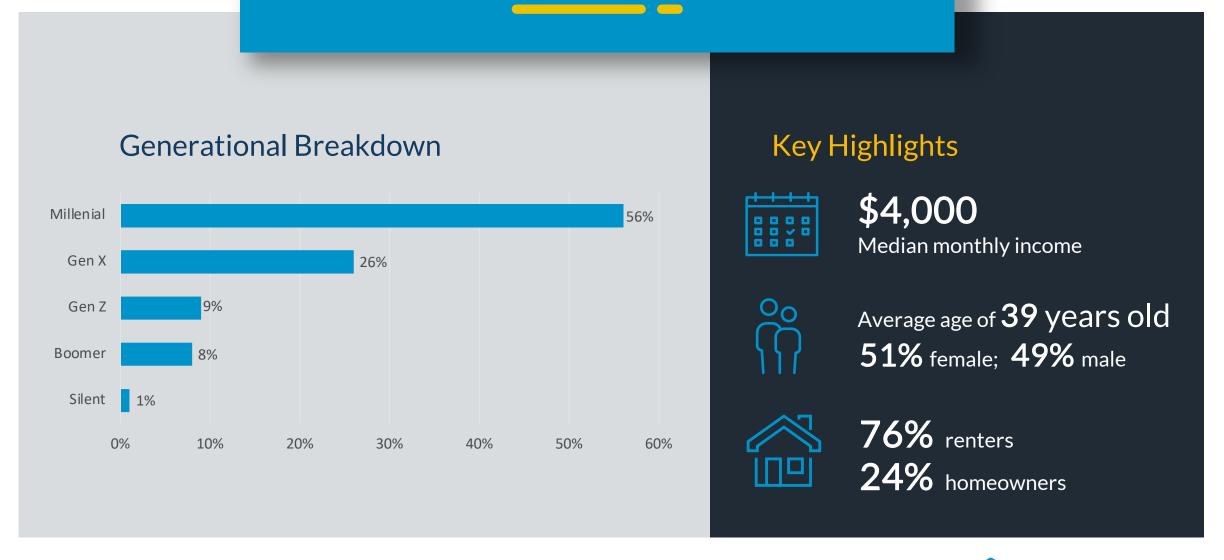


Mid-term & Long-term Opportunity

New products to address underserved customer and retailer needs - New markets



Progressive Leasing's Core Customer





The Progressive Leasing

Customer Experience



"Simple and fast. It literally took less than 5 minutes for the whole process"

-Prog Leasing
Customer Testimonial



Apply

Available online, through Progressive's mobile app, and in-store with select leading retailers



Instant Decision

Decisions are issued within seconds of application submission



Approved

Customers shop for leasable items of their choice - approvals good for up to 90 days



Initial Payment

An initial payment will be collected when the customer signs the lease



Take items home

Customers take items home same day or arrange for delivery



Simple Payments

Optional auto payments managed by the customer via phone, online, or mobile app



Progressive Leasing's Decisioning Process

Our large data set and proprietary decisioning tool are expected to provide a competitive advantage

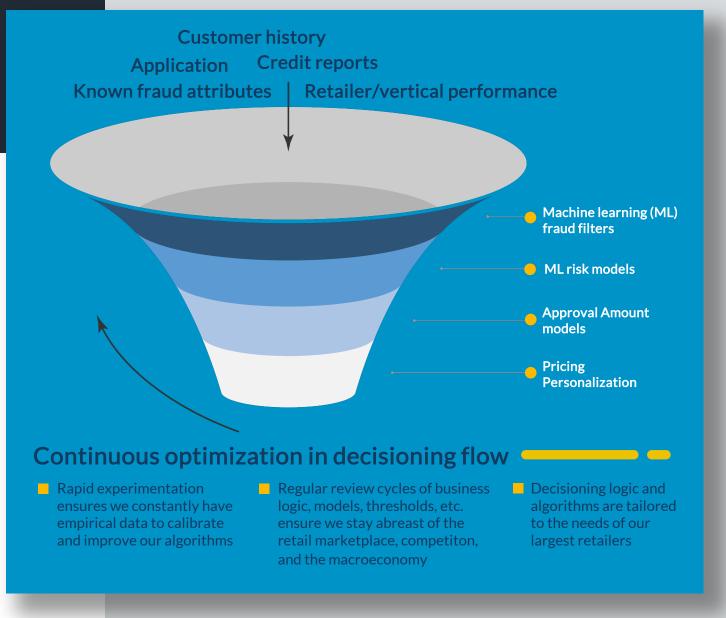
- Largest virtual LTO provider in the country with extensive database of customers
- Over 5MM leases with detailed credit history and mature lease performance data

Proprietary, cutting-edge Artificial Intelligence and Machine Learning algorithms

- Industry-leading data science team designing custom decisioning algorithms with latest AI/ML technology
- Sophisticated gradient boosting, ensembling, and distributed computing capability

Decisions happen within seconds

- → 97% of decisions are completely automated
- → Median decision time of 5.7 seconds







Appendix



Links to Additional Information





PROG Holdings Board of Directors



Ray **Robinson**Chairman of the Board
Former President of the
Southern Region, AT&T



Steven A. Michaels
President and Chief
Executive Officer,
PROG Holdings



Kathy **Betty**Former Owner and Chief
Executive Officer, Atlanta
Dream, WNBA



Douglas **Curling**Managing Principal, New Kent
Capital LLC, Former President
COO and CFO of Choicepoint, Inc.



Cynthia Day
President and Chief Executive
Officer of Citizens Bancshares
Corporation and Citizens Trust Bank



Curtis **Doman**Co-Founder,
Progressive Leasing



Ray Martinez
Co-Founder and
President of Financial
Services, EVERFI



Caroline **Sheu**Global Director of Digital and Direct to Consumer Marketing for the Google Store, Alphabet



Jim **Smith**Former Executive Vice
President and Head of Digital
and Direct Virtual Channels,
Wells Fargo and Company

PROG Holdings Executive Management



Steven A. Michaels
President and Chief
Executive Officer



Curtis **Doman**Co-Founder and Special
Advisor to the CEO



Debra **Fiori**Chief People Officer



Brian **Garner**Chief Financial Officer



Paul **Hamilos**President,
PRG Ventures



Todd **King**Chief Legal and
Compliance Officer



Sridhar **Nallani**Chief Technology Officer



Ryan **Ray**President, PROG Lending



Nate **Roe**Chief Commercial Officer



Trevor **Thatcher**Chief Operations Officer





Financials





Financials



Source: PROG Holdings, Inc. SEC filings

¹Includes the Progressive Leasing segment only.

²Total lease depreciation, plus provision for lease merchandise write-off, divided by average gross leased assets.

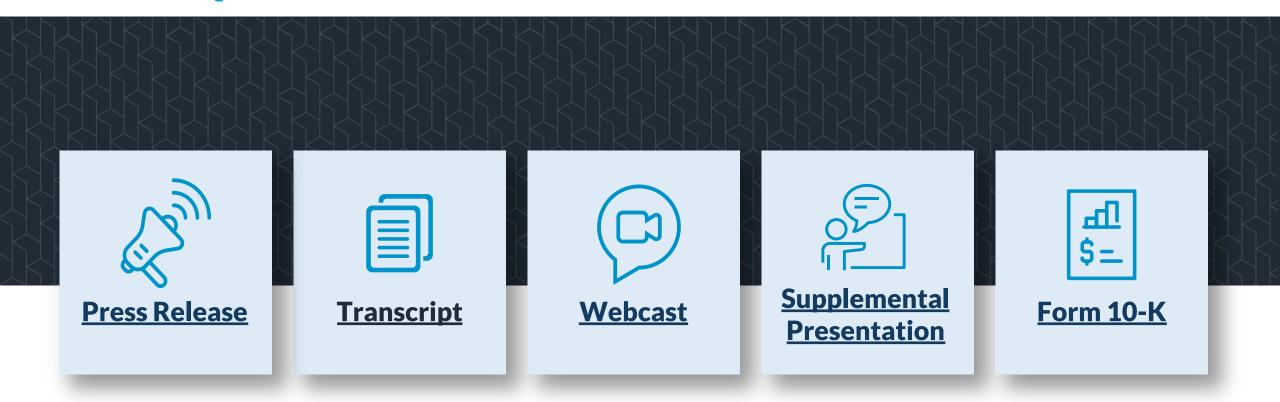
PROG Holdings Full-Year 2024 Outlook*

PROG Holdings, Inc.

	Full Year 2024 Outlook					
(In thousands, except per share amounts)	_	Low	High			
PROG Holdings - Total Revenues	s	2,235,000 \$	2,335,000			
PROG Holdings - Net Earnings		89,500	105,000			
PROG Holdings - Adjusted EBITDA		230,000	250,000			
PROG Holdings - Diluted EPS		2.00	2.34			
PROG Holdings - Diluted Non-GAAP EPS		2.70	3.00			
Progressive Leasing - Total Revenues		2,160,000	2,240,000			
Progressive Leasing - Earnings Before Taxes		147,000	164,000			
Progressive Leasing - Adjusted EBITDA		241,000	256,000			
Vive - Total Revenues		55,000	65,000			
Vive - Earnings Before Taxes		1,500	3,000			
Vive - Adjusted EBITDA		3,000	5,000			
Other - Total Revenues		20,000	30,000			
Other - Loss Before Taxes		(20,000)	(18,000)			
Other - Adjusted EBITDA		(14,000)	(11,000)			

This outlook assumes a difficult operating environment with continued soft demand for consumer durable goods, no material changes in the Company's decisioning posture, an effective tax rate for non-GAAP EPS of approximately 29%, no material increases in the unemployment rate for our consumer, and no impact from additional share repurchases.

Links to Q4 2023 Results





Use of Non-GAAP Financial Measures

Non-GAAP diluted earnings per share and adjusted EBITDA are supplemental measures of our performance that are not calculated in accordance with generally accepted accounting principles in the United States ("GAAP"). Non-GAAP diluted earnings per share for the full year 2024 outlook excludes intangible amortization expense, restructuring expenses, and accrued interest on an uncertain tax position related to Progressive Leasing's \$175 million settlement with the FTC in 2020. Non-GAAP diluted earnings per share for the year ended December 31, 2023, excludes intangible amortization expense, restructuring expenses, costs related to the cybersecurity incident, regulatory insurance recoveries, and accrued interest on an uncertain tax position related to Progressive Leasing's \$175 million settlement with the FTC in 2020. The amount for the after-tax non-GAAP adjustment, which is tax effected using our statutory tax rate, can be found in the reconciliation of diluted earnings per share to non-GAAP diluted earnings per share table in this presentation. The Adjusted EBITDA figures presented in this presentation are calculated as the Company's earnings before interest expense, net, depreciation on property and equipment, amortization of intangible assets and income taxes. Adjusted EBITDA for the full year 2024 outlook excludes stock-based compensation expense and restructuring expenses. Adjusted EBITDA for the year ended December 31, 2023, excludes stock-based compensation expense, restructuring expenses, costs related to the cybersecurity incident and regulatory insurance recoveries. Adjusted EBITDA for the year ended December 31, 2022, excludes stock-based compensation expense, restructuring expenses and impairment of goodwill. Adjusted EBITDA for the year ended December 31, 2021, excludes stock-based compensation expense and acquisition related transaction costs. Adjusted EBITDA for the year ended December 31, 2020, excludes stock-based compensation expense, insurance recoveries for legal and regulatory fees incurred related to Progressive Leasing's 2020 FTC settlement, restructuring expenses and separation costs from our spin-off of the Aaron's Business. Adjusted EBITDA for the year ended December 31, 2019, excludes stock-based compensation expense, the regulatory charge and legal fees incurred related to Progressive Leasing's 2020 FTC settlement, and restructuring expenses. The amounts for these pre-tax non-GAAP adjustments can be found in the segment EBITDA tables in this presentation. Management believes that non-GAAP diluted earnings per share and adjusted EBITDA provide relevant and useful information, and are widely used by analysts, investors and competitors in our industry as well as by our management in assessing both consolidated and business unit performance. Non-GAAP diluted earnings per share and adjusted EBITDA provide management and investors with an understanding of the results from the primary operations of our business by excluding the effects of certain items that generally arose from larger, one-time transactions that are not reflective of the ordinary earnings activity of our operations or transactions that have variability and volatility of the amount. We believe the exclusion of stock-based compensation expense provides for a better comparison of our operating results with our peer companies as the calculations of stock-based compensation vary from period to period and company to company due to different valuation methodologies, subjective assumptions and the variety of award types. This measure may be useful to an investor in evaluating the underlying operating performance of our business. Adjusted EBITDA also provides management and investors with an understanding of one aspect of earnings before the impact of investing and financing charges and income taxes. These measures may be useful to an investor in evaluating our operating performance because the measures: are widely used by investors to measure a company's operating performance without regard to items excluded from the calculation of such measure, which can vary substantially from company to company depending upon accounting methods, book value of assets, capital structure and the method by which assets were acquired, among other factors, are used by rating agencies, lenders and other parties to evaluate our creditworthiness; are used by our management for various purposes, including as a measure of performance of our operating entities and as a basis for strategic planning and forecasting. Non-GAAP financial measures, however, should not be used as a substitute for, or considered superior to, measures of financial performance prepared in accordance with GAAP, such as the Company's GAAP basis net earnings and diluted earnings per share and the GAAP revenues and earnings before income taxes of the Company's segments, which are also presented in the reconciliations as applicable. Further, we caution investors that amounts presented in accordance with our definitions of non-GAAP diluted earnings per share and adjusted EBITDA may not be comparable to similar measures disclosed by other companies, because not all companies and analysts calculate these measures in the same manner.





Reconciliation of Non-GAAP: Earnings Per Share Assuming Dilution

(Unaudited)

	Three Months Ended					Tv	velve Months Ended			
	1	Mar 31,		Jun 30,	S	Sept 30,	Ι	Dec 31,		Dec 31,
						2023				
Net Earnings	\$	48,033	\$	37,218	\$	35,012	\$	18,575	\$	138,838
Add: Intangible Amortization Expense		5,724		5,723		5,650		5,651		22,748
Add: Restructuring Expense		757		963		238		10,575		12,533
Add: Costs Related to the Cybersecurity Incident		_		_		1,805		1,028		2,833
Less: Regulatory Insurance Recoveries		(525)		_		_		_		(525)
Less: Tax Impact of Adjustments ⁽¹⁾		(1,549)		(1,738)		(2,000)		(4,486)		(9,773)
Add: Accrued Interest on FTC Settlement Uncertain Tax Position		970		970		971		1,078		3,989
Non-GAAP Net Earnings	\$	53,410	\$	43,136	\$	41,676	\$	32,421	\$	170,643
Earnings Per Share Assuming Dilution	\$	1.00	\$	0.79	\$	0.76	\$	0.41	\$	2.98
Add: Intangible Amortization Expense		0.12		0.12		0.12		0.13		0.49
Add: Restructuring Expense		0.02		0.02		0.01		0.23		0.27
Add: Costs Related to the Cybersecurity Incident		_		_		0.04		0.02		0.06
Less: Regulatory Insurance Recoveries		(0.01)		_		_		_		(0.01)
Less: Tax Impact of Adjustments ⁽¹⁾		(0.03)		(0.04)		(0.04)		(0.10)		(0.21)
Add: Accrued Interest on FTC Settlement Uncertain Tax Position		0.02		0.02		0.02		0.02		0.09
Non-GAAP Earnings Per Share Assuming Dilution ⁽²⁾	\$	1.11	\$	0.92	\$	0.90	\$	0.72	\$	3.67
Weighted Average Shares Outstanding Assuming Dilution		48,139		46,896		46,133		45,075		46,550



Twelve Months Ended December 31, 2023

	Progressive Leasing		Vive	Other	Cons	Consolidated Total	
Net Earnings					\$	138,838	
Income Tax Expense ⁽¹⁾						57,383	
Earnings (Loss) Before Income Tax Expense	\$	216,271 \$	4,545	\$ (24,59	95)	196,221	
Interest Expense, Net		28,978	593	(10	55)	29,406	
Depreciation		7,482	745	1,0	58	9,285	
Amortization		21,684	_	1,00	54	22,748	
EBITDA		274,415	5,883	(22,63	38)	257,660	
Stock-Based Compensation		17,327	1,190	6,40	03	24,920	
Restructuring Expense		12,533	_	-	_	12,533	
Regulatory Insurance Recoveries		(525)	_	-	_	(525)	
Costs Related to the Cybersecurity Incident		2,833	_	-	_	2,833	
Adjusted EBITDA	\$	306,583 \$	7,073	\$ (16,23	35) \$	297,421	



Twelve Months Ended December 31, 2022

								
	Progressive Leasing			Vive		Other	Consolidated Total	
Net Earnings							\$	98,709
Income Tax Expense ⁽¹⁾								49,535
Earnings (Loss) Before Income Tax Expense	\$	174,143	\$	9,195	\$	(35,094)		148,244
Interest Expense, Net		37,003		398		_		37,401
Depreciation		9,691		795		471		10,957
Amortization		21,683		_		1,211		22,894
EBITDA		242,520		10,388		(33,412)		219,496
Stock-Based Compensation		12,633		391		4,497		17,521
Restructuring Expense		8,343		658		_		9,001
Impairment of Goodwill		_		_		10,151		10,151
Adjusted EBITDA	\$	263,496	\$	11,437	\$	(18,764)	\$	256,169



Twelve Months Ended December 31, 2021

	Progr	essive Leasing	Vive	Other	Cons	olidated Total
Net Earnings from Continuing Operations					\$	243,557
Income Taxes ⁽¹⁾						84,647
Earnings (Loss) from Continuing Operations Before Income Taxes	\$	319,126 \$	20,223	\$ (11,145)		328,204
Interest Expense		4,850	473	_		5,323
Depreciation		10,078	849	42		10,969
Amortization		21,684	_	605		22,289
EBITDA		355,738	21,545	(10,498))	366,785
Stock-Based Compensation		14,919	287	6,143		21,349
Transaction Expense		561	_	_		561
Adjusted EBITDA	\$	371,218 \$	21,832	\$ (4,355)	\$	388,695



Twelve Months Ended December 31, 2020

	Progressive Leasing		Vive	Unallocated Vive Corporate Expenses		
Net Earnings from Continuing Operations					\$ 233,62	
Income Taxes ⁽¹⁾					37,94	
Earnings (Loss) from Continuing Operations Before Income Taxes	\$	320,636 \$	(11,180)	\$ (37,880)	271,57	
Interest Expense		187	_	_	18	
Depreciation		8,864	815	_	9,67	
Amortization		21,683	458	_	22,14	
EBITDA		351,370	(9,907)	(37,880)	303,58	
Insurance Recoveries Related to Legal and Regulatory Expenses		(835)	_	_	(83	
Stock-Based Compensation		12,455	367	7,581	20,40	
Restructuring Expenses, Net		_	_	238	23	
Separation Costs		2,337	_	15,616	17,95	
Adjusted EBITDA	\$	365,327 \$	(9,540)	\$ (14,445)	\$ 341,34	



Twelve Months Ended December 31, 2019

		essive Leasing	Vive	Unallocated Corporate Expenses	Consolidated Total			
Net Loss from Continuing Operations					\$ (24,615)			
Income Taxes ⁽¹⁾					52,228			
Earnings (Loss) from Continuing Operations Before Income Taxes	\$	64,283 \$	(6,127)	\$ (30,543)	27,613			
Depreciation		8,284	805	_	9,089			
Amortization		21,683	580	_	22,263			
EBITDA		94,250	(4,742)	(30,543)	58,965			
Legal and Regulatory Expense, Net of Insurance Recoveries		179,261	_	_	179,261			
Stock-Based Compensation		10,774	770	9,649	21,193			
Restructuring Expenses		_	_	304	304			
Adjusted EBITDA	\$	284,285 \$	(3,972)	\$ (20,590)	\$ 259,723			



Reconciliation of Non-GAAP: Outlook for Adjusted EBITDA

	Fiscal Year 2024 Ranges								
	Progressive Leasing	Vive	Other	Consolidated Total					
Estimated Net Earnings				\$89,500 - \$105,000					
Income Tax Expense ⁽¹⁾				39,000 - 44,000					
Projected Earnings (Loss) Before Income Tax Expense	\$147,000 - \$164,000	\$1,500 - \$3,000	\$(20,000) - \$(18,000)	128,500 - 149,000					
Interest Expense, Net	31,000 - 29,000	_	_	31,000 - 29,000					
Depreciation	8,000	500	2,000	10,500					
Amortization	17,000	_	1,000	18,000					
Projected EBITDA	203,000 - 218,000	2,000 - 3,500	(17,000) - (15,000)	188,000 - 206,500					
Stock-Based Compensation	18,000 - 20,000	1,000 - 1,500	3,000 - 4,000	22,000 - 25,500					
Restructuring Expense	20,000 - 18,000	_	_	20,000 - 18,000					
Projected Adjusted EBITDA	\$241,000 - \$256,000	\$3,000 - \$5,000	\$(14,000) - \$(11,000)	\$230,000 - \$250,000					



Reconciliation of Non-GAAP: Outlook for Diluted Earnings Per Share

	Full Year 2	2024
	Low	High
Projected Earnings Per Share Assuming Dilution	\$ 2.00 \$	2.34
Add: Projected Intangible Amortization Expense	0.40	0.40
Add: Projected Interest on FTC Settlement Uncertain Tax Position	0.07	0.07
Add: Projected Restructuring Expense	0.44	0.40
Subtract: Tax Effect on Non-GAAP Adjustments(1)	(0.22)	(0.21)
Projected Non-GAAP Earnings Per Share Assuming Dilution(2)	\$ 2.70 \$	3.00

⁽¹⁾ Adjustments are tax-effected using an assumed statutory tax rate of 26%.(2) In some cases, the sum of individual EPS amounts may not equal total non-GAAP EPS calculations due to rounding.

